Take Control of Your Maintenance Data with Insights

Assessing the performance of your Maintenance Operations can be a guessing game due to limited access to meaningful data. ServusInsights is a game-changing, full-featured analytics engine that gives you the visibility you've been looking for!

Dashboards

Executive Executive

🛋 Make Rea

I∎ Monthly Se

I■^C Property

IE^C Resid

📑 Unit Fla

NetVendor Company

www.servusconnect.com connect@servusconnect.com

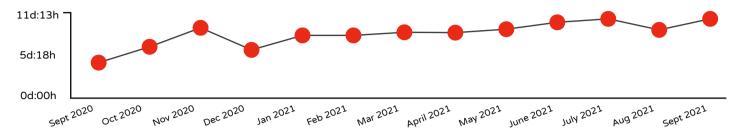
FEATURE SPOTLIGHT

Custom Property Ops Dashboard

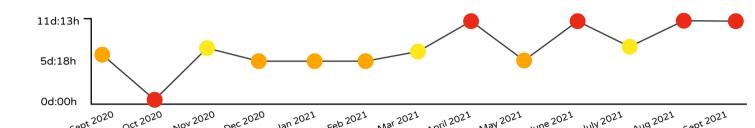
Easy to understand visualizations of your maintenance data. See how your service cycle times and resident feedback scores trend over time and much, much more

Resident Feedback

Avg Service Cycle (by month)



Resident Feedback Score (by month)

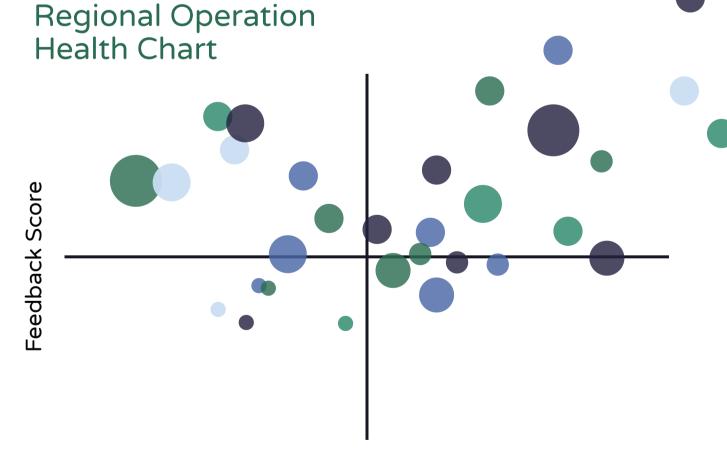


Service Professional Stats

Get service-stats for both your onstaff & outsourced vendor service professionals. You can even export all your SP stats into a CSV or XLS file for further analysis.

Dashboard

Are your maintenance surveys effective? What regions are performing better than others? Our resident feedback dashboard will help you get to the bottom of it. This dashboard features a great top-down view of survey statistics (open rates, engagement, send rates, etc) that will help you ask the right questions and improve your online property reputation.



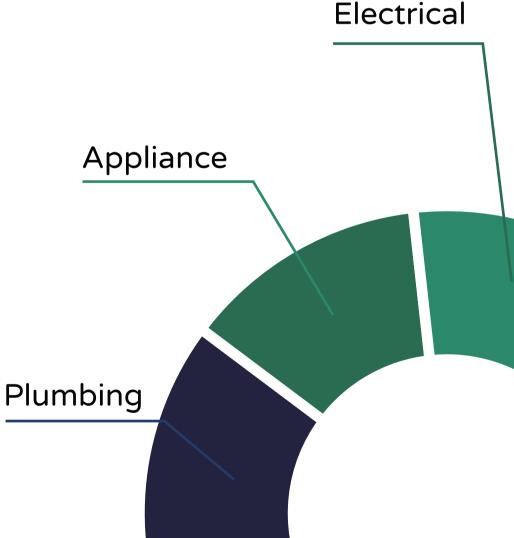
Normalized Service Cycle Time

Locations & Categories

Using geo-locations of your units, ServusInsights provides powerful visualizations of where service requests incidents are happening on your property. Use dynamic filtering to isolate specific categories to see where on the map they are happening...maps are a beautiful thing!

Selection & Filters

With pre-configured dashboard options & filtering capabilities in ServusInsights, RM's can easily zoom in and out of their portfolio's maintenance data. Property operations, Make-ready operations, executive summaries, resident feedback, and more. ServusInsights will help you find the needle-in-the-haystack.





Service Request Counter



# Created (this month)	# > 5 Days Old	Average (this month)	Feedback Score (this month)
446	89	7d:03h	100
# Created (last month) 427	Avg Age Occupied SRs 23d:08h	Average (last month) 5d:16h	Feedback Score (last month) 100
	Histo	orical Data	
Completion Filter Time	Request Filter Type	Service Pro Filter	Service Cycle Breakdown
This Year Last Year This Month			
Last Month This Week Last Wee			

N ServusConnect

www.servusconnect.com

A NetVendor Company